

Error Type Legend:

Customer Compliment

Positive feedback received from our Partner or Client

Form Not Received

Missing documentation upon event completion.

GAAB

Going above and beyond to ensure a successful screening event or to support ExamOne in another way.

Last Minute Cancellation After Accepting Order

Requesting reassign within 3 business days of screening.

Late to Event/Appointment

Complaint by client, partner, or participant for arrival after scheduled arrival time.

Missing Information

Any required field left blank on assessment forms.

Missing Measurement

Failure to collect required measurement without notice of participant refusal.

No Shows Event or Participant

Failure to show up for a scheduled screening appointment without notifying ExamOne.

Unprofessional Behavior

Complaint by client, partner, or participant related to proper conduct and professionalism at any time.